

Digitizing Eat Happy Now Deliveries

How Eat Happy Now, A Not-For-Profit Organization,
Achieved 50% Of Its [Annual Target In Six Weeks](#)



Eat Happy Now Is A Not-For-Profit Organization With A Mission To Connect Surplus Food Suppliers With Those Who Need It. They Collect Surplus Food, Check It For Its Quality, Feed The People In Need, And Prevent It From Ending Up In A Landfill.

THE CHALLENGE

When we first connected with Eat Happy Now's team, we discovered that they were having a tough time managing their network of volunteers, scheduling pickup and delivery, and coming up with a standardized way to assign available food pickup and delivery jobs to their volunteers. Since the delivery tasks were scheduled and uploaded in advance and most of the volunteers completed the deliveries in their free time, they wanted to provide more flexibility and enable them to pursue tasks as per their availability. The motive behind providing more flexibility was to encourage more people to join as volunteers and create a positive impact in the world.

After a thorough audit of their existing technology stack and their requirements, our experts came up with the following observations:

» They needed an automated job assignment process for incoming pickup jobs.

» The organization worked with repeat nonprofit partners like restaurants and needed a way to create a recurring schedule.

» It was impossible to reach out to the volunteers in an immediate area without knowing their schedule.

» They needed a one-stop dashboard to create new tasks and assign them to volunteers at their convenience.

» Their system could use a better acknowledgment method to confirm when a food donation was accepted.

» A new route planning and geofencing process needed to be implemented for better pickup and delivery service.

» They required strong analytical support to showcase how their donors' efforts were making a difference by measuring the amount of food they distributed in their free time.

So, while they were doing a fantastic job of creating a sustainable process to feed the ones in need by partnering with restaurants and other random or individual donors, it could all be improved manifolds by having delivery management software at the helm.

THE NETWORKON SOLUTION

Our team of experts understood their pain points and worked to create a set of tailor-made solutions that had the perfect market fit with their organization's mission. In addition, we deployed some of the significant NetworkON features into their manual procedures to help them scale up their operations.

Here Are The Solutions That Our Team Created For Eat Happy Now:

- » **Recurring Rule:** With this feature, the system admin could now create a schedule for pickups from their regular donor partners at regular intervals and install it into their system. It helped them reduce the manual hours spent on creating and scheduling orders, thus decreasing operational costs.
- » **Volunteer's App:** This feature allows the volunteers to get information about the pickup and delivery jobs in their immediate area. They can use this information to manage these tasks while working full-time.
- » **Volunteer Schedule Management:** This feature allows the volunteers to mention their availability time, and the system would only notify them of the jobs available in that specific time bracket.
- » **Customized Analytics:** This feature enables the organization to keep tabs on crucial performance indicators like the number of pounds of food or the number of meals delivered. It also allows the admins to track the distance their volunteers traveled to complete the tasks, find out contributions from regular donors, the influx of new or random donors, and more.
- » **Donation Receipts:** This feature works on the concept of digital proof of delivery. With this feature in their delivery management system, they can quickly generate a receipt that acknowledges the contributions made by a donor every time.
- » **Flexibility and Convenience:** NetworkON's job availability features enable the volunteers to find jobs in the system remotely and help them save a lot of time spent on acquiring tasks manually. On top of this, volunteers working in different areas can pick up jobs at their convenience and fulfill deliveries near them.

Once the customized features were developed and integrated with their existing technology stack, Eat Happy Now experienced a significant boost in their processes in four weeks.

THE IMPACT

In the days following the NetworkON integration, our client's concerns were remedied, and they could eliminate the redundancies in their existing processes. In addition, the new and improved automation features created a seamless job acquisition and assignment process that optimized every area of their operations.

The volunteers were no longer burdened with jobs outside their immediate vicinity as NetworkON's complex algorithms resolved their order assignment issue with AI-powered route planning and geofencing capabilities.

Here are some of the most notable results they achieved after their association with NetworkON:

50% of annual target was achieved in a little over six weeks

75% improvement in the effectiveness of volunteers' efforts

28% decrease in the overall volunteer travel time

51% improvement in volunteer satisfaction

Our ethos is to connect cloud platforms to automate and orchestrate green and seamless supply chain technologies that benefit organizations across the globe. To learn more about our services, you can email us at info@networkon.io. For more information about NetworkON features, visit our website today!



 Gurpreet Singh Narula

 gurpreet.narula@networkon.io

 +91 97790 72475

 www.networkon.io

